

1 Big Database

family information at your fingertips

The Parent Support Service

Organisation Contact Details

»

Organisation/Group Name

The Parent Support Service

Telephone

0117 327 0201

Website

<http://www.parentsupportservice.co.uk>

Email Address

enquires@parentsupportservice.co.uk

Contact Person

Dr Victoria Samuel

Venue

» Venue Address

Address 1

Spire Bristol Hospital

Address 2

The Glen, Redland Hill, Durdham Down

Town

Bristol

Postcode

BS6 6UT

Categories

»

Categories

Parenting & Family Support

Advice & Support - General

Community & Living

Learning, Skills & Work

More About The Organisation

» Organisation Details

About Us

The Parent Support Service is run by a Chartered Clinical Psychologist. The service provides practical, professional guidance to parents and child therapy. Face-to-face parenting support is available in Bristol and the surrounding area and email and phone support is also offered. Psychological therapy for children and adolescents uses a brief solution-focused approach to empower young people with practical strategies for resolving the difficulties they are facing. Therapeutic approaches used include cognitive behavioural therapy (CBT) and narrative therapy. For traumatic memories, eye movement desensitisation and reprocessing (EMDR) is offered. Fees are detailed on the service website.

» Opening Times

Are you open during term time?



Are you open during school holidays?



Opening Times

Monday 6pm - 7pm

Wednesday 9am - 2pm

Friday 9am - 6pm

» Your Service

How do people access your service?

They need a referral

They make an appointment

Comments

Parents can refer themselves to the service. Please call 01179 244 860 or email enquiries@parentsupportservice.co.uk.

Referrals can also be made by GPs.

If referral then by whom? For example, Social Worker, School, Doctor, Self-referral?

Self-referral,

Doctor,

Health visitor

» Waiting Lists

Do you have a waiting list?

No

Comments

Waiting time from initial contact to first appointment is normally 2 weeks.

» Costs

Are there any costs to the user for your service?



Costs

Initial assessment: £100

Per hour of contact thereafter: £100

Fees for email & phone support dependent on package selected.

Appointments offered at Spire Bristol Hospital, Durdham Downs.

» Areas Serviced

Do you welcome people using your service from the Bristol area?



If Yes, do you welcome people from all areas of Bristol using your service?



Do you welcome people using your service from the South Gloucestershire area?



If Yes, do you welcome people from all areas of South Gloucestershire using your service?



» Who can use your service

Age of Users

From 1 To 18

Who can use your service?

No restrictions.

The suitability of the service for specific needs will be established on initial contact or after the initial assessment.

» Policies and written documents

Have Policy

Child protection policy

Equality of opportunity procedure and monitoring arrangements

Complaints procedure

Disciplinary and Grievance procedure

Data Protection/Confidentiality Statement

Have Written Document

Child protection policy

Complaints procedure

Disciplinary and Grievance procedure

Data Protection/Confidentiality Statement

Accessibility

»

Is your organisation close to public transport?

No

Is there a car park nearby?

No

Is there accessible parking on site?

No

Is there a pedestrian route?

No

Is it smooth and with dropped kerbs?

No

Are doors 900mm or more wide, with flat thresholds?

No

Do you have external ramps?

No

Do you have a lobby / porch area?

No

Can wheelchair users clear the outer door prior to opening the inner?

No

Are there interior automatic doors?

No

Are there wide unobstructed corridors (minimum 1200mm)?

No

Do you have a lift for wheelchair users?

No

Do you have internal ramps?

No

Do you have internal steps?

No

Do you have a visual / flashing fire alarm?

No

Do you have accessible toilets?

No

Do you have an accessible changing room with a changing bed and a hoist?

No

Do you have a quiet room or a quiet area?

No

Do you have an outdoors play area?

No

Is this safe and enclosed?

No

Are the outdoor areas well lit (for evening activities)?

No

Do you have a soft play area?

No

Do you have a sensory room or area?

No

Do you have an induction loop and / or radio mikes?

No

Policies and Training

» Training

Child Protection (Safeguarding)

None

Behaviour Management

None

Administration of medicines

None

Inclusion/Equal Opportunities

None

Risk Assessment

None

Manual Handling

None

British Sign Language

None

Makaton

None

Enabling verbal and non verbal communication

None

Inclusive Play

None

Autism Awareness

None

» Policies

Child Protection (Safeguarding)

No

Behaviour Management

No

Complaints

No

Intimate Care

No

Continence

No

Incident/Accident logs

No

Registration for sessions

No