

1 Big Database

family information at your fingertips

Contact a Family

Organisation Contact Details

»

Organisation/Group Name

Contact a Family

Telephone

[0808 808 3555](tel:08088083555)

Minicom

[0808 808 3556](tel:08088083556)

Website

<http://www.cafamily.org.uk>

Email Address

helpline@cafamily.org.uk

» Address

209-211 City Road

London

EC1V 1JN

Categories

»

Categories

Parenting & Family Support

Advice & Support - General

Community & Living

Health and Well Being

Learning, Skills & Work

More About The Organisation

» Organisation Details

About Us

Contact a Family is the only UK-wide charity providing advice, information and support to the parents of all disabled children - no matter what their disability or health condition. We also enable parents to get in contact with other families, both on a local and national basis. Our regional offices and representatives provide advice, information and support to families.

» Opening Times

Are you open during term time?



Are you open during school holidays?



Opening Times

Monday 9.30am-5.00pm

Tuesday 9.30am-5.00pm

Wednesday 9.30am-5.00pm

Thursday 9.30am-5.00pm

Friday 9.30am-5.00pm

» Your Service

How do people access your service?

They need a referral

If referral then by whom? For example, Social Worker, School, Doctor, Self-referral?
Self referral.

» Waiting Lists

Do you have a waiting list?

No

» Areas Serviced

Do you welcome people using your service from the Bristol area?



If Yes, do you welcome people from all areas of Bristol using your service?



Do you welcome people using your service from the South Gloucestershire area?



If Yes, do you welcome people from all areas of South Gloucestershire using your service?



» Who can use your service

Who can use your service?

Parents and family caring for disabled children. Professionals working with them.

» Policies and written documents

Have Policy

Child protection policy

Equality of opportunity procedure and monitoring arrangements

Complaints procedure

Disciplinary and Grievance procedure

Quality Assurance/Management System

Health and Safety Policy/Statement

Data Protection/Confidentiality Statement

Have Written Document

Child protection policy

Equality of opportunity procedure and monitoring arrangements

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Quality Assurance/Management System

Health and Safety Policy/Statement

Data Protection/Confidentiality Statement

Accessibility

»

Is your organisation close to public transport?

Yes

Is there a car park nearby?

No

Is there accessible parking on site?

No

Is there a pedestrian route?

No

Is it smooth and with dropped kerbs?

No

Are doors 900mm or more wide, with flat thresholds?

No

Do you have external ramps?

No

Do you have a lobby / porch area?

No

Can wheelchair users clear the outer door prior to opening the inner?

No

Are there interior automatic doors?

No

Are there wide unobstructed corridors (minimum 1200mm)?

No

Do you have a lift for wheelchair users?

No

Do you have internal ramps?

No

Do you have internal steps?

No

Do you have a visual / flashing fire alarm?

No

Do you have accessible toilets?

No

Do you have an accessible changing room with a changing bed and a hoist?

No

Do you have a quiet room or a quiet area?

No

Do you have an outdoors play area?

No

Is this safe and enclosed?

No

Are the outdoor areas well lit (for evening activities)?

No

Do you have a soft play area?

No

Do you have a sensory room or area?

No

Do you have an induction loop and / or radio mikes?

No

Policies and Training

» Training

Child Protection (Safeguarding)

None

Behaviour Management

None

Administration of medicines

None

Inclusion/Equal Opportunities

None

Risk Assessment

None

Manual Handling

None

British Sign Language

None

Makaton

None

Enabling verbal and non verbal communication

None

Inclusive Play

None

Autism Awareness

None

» Policies**Child Protection (Safeguarding)**

No

Behaviour Management

No

Complaints

No

Intimate Care

No

Continence

No

Incident/Accident logs

No

Registration for sessions

No