

# 1 Big Database

family information at your fingertips

## Colostomy Association

### Organisation Contact Details

»

**Organisation/Group Name**

Colostomy Association

**Telephone**

0800 328 4257

**Website**

<http://www.colostomyassociation.org.uk>

**Email Address**

[cass@colostomyassociation.org.uk](mailto:cass@colostomyassociation.org.uk)

**Contact Person**

Ray Goddard

### » Address

Enterprise House

95 London Street

Reading

Berkshire

RG1 4QA

### Venue

### » Venue Contact Details

**Venue Telephone**

0118 939 1537

### Categories

»

**Categories**

Advice & Support - General

Health and Well Being

### More About The Organisation

## » Organisation Details

### About Us

The Colostomy Association provides support, reassurance and practical information to anyone who may be about to have, or already has a colostomy. Appropriate support and advice is also provided to families and carers both before and after surgery.

24/7 Helpline:

If you have any worries, please contact our 24 hour helpline, we are here to listen to your concerns - a colostomate will be available to talk to you.

Helpline: 0800 587 6744 or 0800 328 4257

## » Opening Times

Are you open during term time?



Are you open during school holidays?



## » Your Service

### Comments

Telephone Helpline 0800 328 4257 or 0800 587 6744

## » Waiting Lists

Do you have a waiting list?

No

## » Areas Serviced

Do you welcome people using your service from the Bristol area?



If Yes, do you welcome people from all areas of Bristol using your service?



Do you welcome people using your service from the South Gloucestershire area?



If Yes, do you welcome people from all areas of South Gloucestershire using your service?



## » Policies and written documents

### Have Policy

Data Protection/Confidentiality Statement

# Accessibility

»

**Is your organisation close to public transport?**

No

**Is there a car park nearby?**

No

**Is there accessible parking on site?**

No

**Is there a pedestrian route?**

No

**Is it smooth and with dropped kerbs?**

No

**Are doors 900mm or more wide, with flat thresholds?**

No

**Do you have external ramps?**

No

**Do you have a lobby / porch area?**

No

**Can wheelchair users clear the outer door prior to opening the inner?**

No

**Are there interior automatic doors?**

No

**Are there wide unobstructed corridors (minimum 1200mm)?**

No

**Do you have a lift for wheelchair users?**

No

**Do you have internal ramps?**

No

**Do you have internal steps?**

No

**Do you have a visual / flashing fire alarm?**

No

**Do you have accessible toilets?**

No

**Do you have an accessible changing room with a changing bed and a hoist?**

No

**Do you have a quiet room or a quiet area?**

No

**Do you have an outdoors play area?**

No

**Is this safe and enclosed?**

No

**Are the outdoor areas well lit (for evening activities)?**

No

**Do you have a soft play area?**

No

**Do you have a sensory room or area?**

No

**Do you have an induction loop and / or radio mikes?**

No

## Policies and Training

### » Training

**Child Protection (Safeguarding)**

None

**Behaviour Management**

None

**Administration of medicines**

None

**Inclusion/Equal Opportunities**

None

**Risk Assessment**

None

**Manual Handling**

None

**British Sign Language**

None

**Makaton**

None

**Enabling verbal and non verbal communication**

None

**Inclusive Play**

None

**Autism Awareness**

None

» Policies

**Child Protection (Safeguarding)**

No

**Behaviour Management**

No

**Complaints**

No

**Intimate Care**

No

**Continence**

No

**Incident/Accident logs**

No

**Registration for sessions**

No