

1 Big Database

family information at your fingertips

Milestones Trust

Organisation Contact Details

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Organisation/Group Name

Milestones Trust

Telephone

0117 970 9300

Fax

0117 970 9301

Website

<http://www.milestonetrust.org.uk>

Email Address

info@milestonetrust.org.uk

» Address

Unit 10
Eclipse Office Park, High Street
Staple Hill,
South Gloucestershire
BS16 5EL

Categories

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Categories

Parenting & Family Support

Community & Living

Health and Well Being

Learning, Skills & Work

More About The Organisation

» Organisation Details

About Us

Milestones Trust is a health and social care charity providing community care services for people with learning disabilities, older people and people with mental health needs, including dementia, in the West of England.

Our services cover the areas of Bristol, South Gloucestershire, Bath, Gloucestershire and North Somerset.

Our Mission Statement is:

"To enable people with learning disabilities, mental health needs and physical disabilities to develop a fulfilling life in the community and to continually seek to improve and be responsive to the changing needs and wishes of the people we support."

We provide our services using this person centred approach within a range of residential and nursing care homes, supported living projects, community based day services, support at home and supported employment projects. Whether it is a person with a severe learning disability using new ways to communicate their wishes, a young man with an enduring mental health need who needs to build the skills and confidence to get back into the workforce, or an older person with dementia learning to manage symptoms while living at home, our specialist staff members strive to meet every person as unique individuals with wishes, preferences and abilities that are uniquely their own.

» Opening Times

Are you open during term time?



Are you open during school holidays?



» Your Service

How do people access your service?

They need a referral

Comments

Telephone or email.

If referral then by whom? For example, Social Worker, School, Doctor, Self-referral?

Self referral, Doctor or other professional.

» Costs

Are there any costs to the user for your service?



Costs

Contact for details.

» Areas Serviced

Do you welcome people using your service from the Bristol area?



If Yes, do you welcome people from all areas of Bristol using your service?



Do you welcome people using your service from the South Gloucestershire area?



If Yes, do you welcome people from all areas of South Gloucestershire using your service?



Accessibility

»

Is your organisation close to public transport?

No

Is there a car park nearby?

No

Is there accessible parking on site?

No

Is there a pedestrian route?

No

Is it smooth and with dropped kerbs?

No

Are doors 900mm or more wide, with flat thresholds?

No

Do you have external ramps?

No

Do you have a lobby / porch area?

No

Can wheelchair users clear the outer door prior to opening the inner?

No

Are there interior automatic doors?

No

Are there wide unobstructed corridors (minimum 1200mm)?

No

Do you have a lift for wheelchair users?

No

Do you have internal ramps?

No

Do you have internal steps?

No

Do you have a visual / flashing fire alarm?

No

Do you have accessible toilets?

No

Do you have an accessible changing room with a changing bed and a hoist?

No

Do you have a quiet room or a quiet area?

No

Do you have an outdoors play area?

No

Is this safe and enclosed?

No

Are the outdoor areas well lit (for evening activities)?

No

Do you have a soft play area?

No

Do you have a sensory room or area?

No

Do you have an induction loop and / or radio mikes?

No

Policies and Training

» Training

Child Protection (Safeguarding)

None

Behaviour Management

None

Administration of medicines

None

Inclusion/Equal Opportunities

None

Risk Assessment

None

Manual Handling

None

British Sign Language

None

Makaton

None

Enabling verbal and non verbal communication

None

Inclusive Play

None

Autism Awareness

None

» Policies**Child Protection (Safeguarding)**

No

Behaviour Management

No

Complaints

No

Intimate Care

No

Continence

No

Incident/Accident logs

No

Registration for sessions

No