

# 1 Big Database

family information at your fingertips

## East Bristol Advice Centre

### Organisation Contact Details

»

#### Organisation/Group Name

East Bristol Advice Centre

#### Telephone

0117 3789 200

#### Email Address

oldbank@elinks.co.uk

### » Address

The Old Bank, 108 Church Road,  
Redfield  
Bristol  
BS5 9LJ

### Categories

»

#### Categories

Parenting & Family Support

Advice & Support - General

Community & Living

### More About The Organisation

#### » Organisation Details

##### About Us

Advice ranging from benefits to employment, debt to housing.

#### » Opening Times

Are you open during term time?



Are you open during school holidays?



## Opening Times

**Monday** 10am - 12.30pm and 1.30pm - 4pm

**Tuesday** 9.30am - 12.30 pm and 1.30 pm - 4pm

**Wednesday** 10am - 12.30 pm and 1.30 pm - 4pm

**Thursday** 9.30am - 12.30 pm and 1.30 pm - 4pm

**Friday** 10am - 12.30pm

## » Areas Serviced

**Do you welcome people using your service from the Bristol area?**



## » Policies and written documents

### Have Policy

Child protection policy

Equality of opportunity procedure and monitoring arrangements

Complaints procedure

Disciplinary and Grievance procedure

Quality Assurance/Management System

Health and Safety Policy/Statement

Data Protection/Confidentiality Statement

## Accessibility

»

**Is your organisation close to public transport?**

No

**Is there a car park nearby?**

No

**Is there accessible parking on site?**

No

**Is there a pedestrian route?**

No

**Is it smooth and with dropped kerbs?**

No

**Are doors 900mm or more wide, with flat thresholds?**

No

**Do you have external ramps?**

No

**Do you have a lobby / porch area?**

No

**Can wheelchair users clear the outer door prior to opening the inner?**

No

**Are there interior automatic doors?**

No

**Are there wide unobstructed corridors (minimum 1200mm)?**

No

**Do you have a lift for wheelchair users?**

No

**Do you have internal ramps?**

No

**Do you have internal steps?**

No

**Do you have a visual / flashing fire alarm?**

No

**Do you have accessible toilets?**

No

**Do you have an accessible changing room with a changing bed and a hoist?**

No

**Do you have a quiet room or a quiet area?**

No

**Do you have an outdoors play area?**

No

**Is this safe and enclosed?**

No

**Are the outdoor areas well lit (for evening activities)?**

No

**Do you have a soft play area?**

No

**Do you have a sensory room or area?**

No

**Do you have an induction loop and / or radio mikes?**

No

## Policies and Training

### » Training

**Child Protection (Safeguarding)**

None

**Behaviour Management**

None

**Administration of medicines**

None

**Inclusion/Equal Opportunities**

None

**Risk Assessment**

None

**Manual Handling**

None

**British Sign Language**

None

**Makaton**

None

**Enabling verbal and non verbal communication**

None

**Inclusive Play**

None

**Autism Awareness**

None

**» Policies****Child Protection (Safeguarding)**

No

**Behaviour Management**

No

**Complaints**

No

**Intimate Care**

No

**Continence**

No

**Incident/Accident logs**

No

**Registration for sessions**

No

