

# 1 Big Database

family information at your fingertips

## Working in Southmead for Health (WISH)

### Organisation Contact Details

»

**Organisation/Group Name**

Working in Southmead for Health (WISH)

**Telephone**

0117 903 1623

**Email Address**

karen.tgwish@yahoo.co.uk

**Contact Person**

Karen Green

### » Address

Rm 31, Badocks Wood Primary School

Doncaster Road

Southmead

BS10 5PU

### Venue

### » Venue Contact Details

**Venue Telephone**

0117 950 3335

### » Venue Address

**Address 1**

Greenway Centre

**Address 2**

Doncaster Road

**Town**

Bristol

**Postcode**

BS10 5PY

## Categories



### Categories

Parenting & Family Support

Keeping Safe

Advice & Support - General

Community & Living

Culture, Sports & Leisure

Health and Well Being

Learning, Skills & Work

## More About The Organisation

### » Organisation Details

#### About Us

Community health and wellbeing project. Supports local forums and groups including Domestic Abuse and Health Issues. womens support group.

Runs local holiday playscheme, and local information shop

### » Opening Times

#### Are you open during school holidays?



#### Opening Times

**Monday** holidays 8.30 - 3

**Tuesday** holidays 8.30 - 3

**Wednesday** holidays 8.30 - 3

**Thursday** holidays 8.30 - 3

**Friday** holidays 8.30 - 3

### » Your Service

#### How do people access your service?

They can drop in

They need a referral

They make an appointment

#### Comments

Child(ren) have to be registered with us before we can offer sessions to them

#### If referral then by whom? For example, Social Worker, School, Doctor, Self-referral?

CAF; Health Visitor; School; Social Services; Homelessness and Respite organisations; Self

### » Waiting Lists

#### Do you have a waiting list?

No

### » Costs

#### Are there any costs to the user for your service?



### Costs

£10 annual family membership for childcare or play sessions

Cost of sessions vary from £8 - £11 per day - ring for details

## » Areas Serviced

**Do you welcome people using your service from the Bristol area?**



**If Yes, do you welcome people from all areas of Bristol using your service?**



## » Who can use your service

### Age of Users

From 5 To 14

### Who can use your service?

Cannot offer service to under 5's. Children must be in, or going into Year 1 at least.

## » Policies and written documents

### Have Policy

Child protection policy

Equality of opportunity procedure and monitoring arrangements

Complaints procedure

Disciplinary and Grievance procedure

Quality Assurance/Management System

Health and Safety Policy/Statement

Data Protection/Confidentiality Statement

### Have Written Document

Child protection policy

Equality of opportunity procedure and monitoring arrangements

Complaints procedure

Disciplinary and Grievance procedure

Health and Safety Policy/Statement

Data Protection/Confidentiality Statement

## Accessibility

»

**Is your organisation close to public transport?**

Yes

**Is there a car park nearby?**

Yes

**Is there accessible parking on site?**

Yes

**Is there a pedestrian route?**

Yes

**Is it smooth and with dropped kerbs?**

Yes

**Are doors 900mm or more wide, with flat thresholds?**

No

**Do you have external ramps?**

No

**Do you have a lobby / porch area?**

Yes

**Can wheelchair users clear the outer door prior to opening the inner?**

Yes

**Are there interior automatic doors?**

No

**Are there wide unobstructed corridors (minimum 1200mm)?**

No

**Do you have a lift for wheelchair users?**

Yes

**Do you have internal ramps?**

Yes

**Do you have internal steps?**

Yes

**Do you have a visual / flashing fire alarm?**

No

**Do you have accessible toilets?**

Yes

**Do you have an accessible changing room with a changing bed and a hoist?**

No

**Do you have a quiet room or a quiet area?**

No

**Do you have an outdoors play area?**

Yes

**Is this safe and enclosed?**

No

**Are the outdoor areas well lit (for evening activities)?**

No

**Do you have a soft play area?**

No

**Do you have a sensory room or area?**

No

**Do you have an induction loop and / or radio mikes?**

No

## Policies and Training

### » Training

**Child Protection (Safeguarding)**

At least 50%

**Behaviour Management**

At least 50%

**Administration of medicines**

None

**Inclusion/Equal Opportunities**

At least 50%

**Risk Assessment**

At least 50%

**Manual Handling**

At least 50%

**British Sign Language**

None

**Makaton**

None

**Enabling verbal and non verbal communication**

None

**Inclusive Play**

At least 50%

**Autism Awareness**

At least 50%

### » Policies

**Child Protection (Safeguarding)**

Yes

**Behaviour Management**

Yes

**Complaints**

Yes

**Intimate Care**

No

**Continence**

No

**Incident/Accident logs**

Yes

**Registration for sessions**

Yes