

1 Big Database

family information at your fingertips

www.bankruptcy-insolvency.co.uk

Organisation Contact Details

»

Organisation/Group Name

www.bankruptcy-insolvency.co.uk

Telephone

[0800 074 6918](tel:08000746918)

Fax

[0845 612 2627](tel:08456122627)

Website

<http://www.bankruptcy-insolvency.co.uk>

Email Address

info@bankruptcy-insolvency.co.uk

Contact Person

Richard Sorsky

Categories

»

Categories

Money Matters

More About The Organisation

» Organisation Details

About Us

bankruptcy-insolvency.co.uk, a debt advice service is a freephone telephone advice service for people with debt problems. The service cover the whole UK.

The service is confidential and non-judgemental. The service has existed since 2000 and was set up to provide debt advice. The service provides self-help advice to its callers and also produces written self-help packs and fact sheets to back this up. The service can also assist callers information on setting up of Individual Voluntary Arrangements (IVA) Debt Management Plans, Bankruptcy & Debt Relief Orders.

» Opening Times

Are you open during term time?



Are you open during school holidays?



Opening Times

Monday 9.00 am to 9.00 pm

Tuesday 9.00 am to 9.00 pm

Wednesday 9.00 am to 9.00 pm

Thursday 9.00 am to 9.00 pm

Friday 9.00 am to 9.00 pm

Saturday 9.00 am to 5.00 pm

Sunday 9.00 am to 3.00 pm

» Your Service

How do people access your service?

They can drop in

Comments

GP, advice bureau or direct referral

If referral then by whom? For example, Social Worker, School, Doctor, Self-referral?

GP, advice bureau or direct referral

» Costs

Are there any costs to the user for your service?



Costs

Initial advice is free, court costs and professional fees may be payable depending on the solution provided

» Areas Serviced

Do you welcome people using your service from the Bristol area?



If Yes, do you welcome people from all areas of Bristol using your service?



Do you welcome people using your service from the South Gloucestershire area?



If Yes, do you welcome people from all areas of South Gloucestershire using your service?



» Who can use your service

Age of Users

From 16 To 101

Who can use your service?

no restrictions

» Policies and written documents

Have Policy

Equality of opportunity procedure and monitoring arrangements

Complaints procedure

Disciplinary and Grievance procedure

Quality Assurance/Management System

Health and Safety Policy/Statement

Data Protection/Confidentiality Statement

Have Written Document

Complaints procedure

Data Protection/Confidentiality Statement

Accessibility

»

Is your organisation close to public transport?

No

Is there a car park nearby?

No

Is there accessible parking on site?

No

Is there a pedestrian route?

No

Is it smooth and with dropped kerbs?

No

Are doors 900mm or more wide, with flat thresholds?

No

Do you have external ramps?

No

Do you have a lobby / porch area?

No

Can wheelchair users clear the outer door prior to opening the inner?

No

Are there interior automatic doors?

No

Are there wide unobstructed corridors (minimum 1200mm)?

No

Do you have a lift for wheelchair users?

No

Do you have internal ramps?

No

Do you have internal steps?

No

Do you have a visual / flashing fire alarm?

No

Do you have accessible toilets?

No

Do you have an accessible changing room with a changing bed and a hoist?

No

Do you have a quiet room or a quiet area?

No

Do you have an outdoors play area?

No

Is this safe and enclosed?

No

Are the outdoor areas well lit (for evening activities)?

No

Do you have a soft play area?

No

Do you have a sensory room or area?

No

Do you have an induction loop and / or radio mikes?

No

Policies and Training

» Training

Child Protection (Safeguarding)

None

Behaviour Management

None

Administration of medicines

None

Inclusion/Equal Opportunities

None

Risk Assessment

None

Manual Handling

None

British Sign Language

None

Makaton

None

Enabling verbal and non verbal communication

None

Inclusive Play

None

Autism Awareness

None

» Policies**Child Protection (Safeguarding)**

No

Behaviour Management

No

Complaints

No

Intimate Care

No

Continence

No

Incident/Accident logs

No

Registration for sessions

No