

# 1 Big Database

family information at your fingertips

## East Bristol Advice Services

### Organisation Contact Details

»

**Organisation/Group Name**

East Bristol Advice Services

**Telephone**

[0117 9147698](tel:01179147698)

**Fax**

[0117 9147690](tel:01179147690)

**Website**

<http://www.eastbristoladvice.org.uk/>

**Email Address**

[manager@ebac.org.uk](mailto:manager@ebac.org.uk)

### » Address

Barton Hill Settlement

41-43 Ducie Road

Barton Hill

Bristol

BS5 0AX

### Categories

»

**Categories**

Advice & Support - General

Community & Living

Health and Well Being

Money Matters

### More About The Organisation

#### » Organisation Details

**About Us**

We offer a service to people living in East Bristol (to be more precise South of the M32, North of the river and East of the new ring road, this includes areas such as St Judes, New Town and Old Market) and those who live in South Gloucestershire - Kingswood and Staple Hill. You can

access our services through our advice sessions in Easton, Kingswood, Cadbury heath and Staple Hill. If you attend one of the following GP surgeries we may be able to help you, they are Air Balloon, St Georges Health Centre, Fishponds Practice, Lodgeside, Wellspring, Lawrence Hill and Charlotte Keel. If you are not sure, please phone us, you may need to have your post code handy.

## » Opening Times

**Are you open during term time?**



**Are you open during school holidays?**



### Opening Times

**Tuesday** Easton Community Centre Kilburn Street, Easton, 9.30 - 11.30 am , Staple Hill Library, 1 - 3pm

**Wednesday** Cadbury Community Hall, Cadbury Heath, 11 - 12.30pm , The Park Centre, kingswood, 1 - 2.30pm

## » Your Service

**How do people access your service?**

They can drop in

**If referral then by whom? For example, Social Worker, School, Doctor, Self-referral?**  
GP surgeries and self referral.

## » Waiting Lists

**Do you have a waiting list?**

No

## » Areas Serviced

**Do you welcome people using your service from the Bristol area?**



**Do you welcome people using your service from the South Gloucestershire area?**



## » Who can use your service

**Who can use your service?**

We cannot see people who live outside of our catchment area.

## Accessibility

»

---

**Is your organisation close to public transport?**

No

**Is there a car park nearby?**

No

**Is there accessible parking on site?**

No

**Is there a pedestrian route?**

No

**Is it smooth and with dropped kerbs?**

No

**Are doors 900mm or more wide, with flat thresholds?**

No

**Do you have external ramps?**

No

**Do you have a lobby / porch area?**

No

**Can wheelchair users clear the outer door prior to opening the inner?**

No

**Are there interior automatic doors?**

No

**Are there wide unobstructed corridors (minimum 1200mm)?**

No

**Do you have a lift for wheelchair users?**

No

**Do you have internal ramps?**

No

**Do you have internal steps?**

No

**Do you have a visual / flashing fire alarm?**

No

**Do you have accessible toilets?**

No

**Do you have an accessible changing room with a changing bed and a hoist?**

No

**Do you have a quiet room or a quiet area?**

No

**Do you have an outdoors play area?**

No

**Is this safe and enclosed?**

No

**Are the outdoor areas well lit (for evening activities)?**

No

**Do you have a soft play area?**

No

**Do you have a sensory room or area?**

No

**Do you have an induction loop and / or radio mikes?**

No

## Policies and Training

### » Training

**Child Protection (Safeguarding)**

None

**Behaviour Management**

None

**Administration of medicines**

None

**Inclusion/Equal Opportunities**

None

**Risk Assessment**

None

**Manual Handling**

None

**British Sign Language**

None

**Makaton**

None

**Enabling verbal and non verbal communication**

None

**Inclusive Play**

None

**Autism Awareness**

None

» Policies

**Child Protection (Safeguarding)**

No

**Behaviour Management**

No

**Complaints**

No

**Intimate Care**

No

**Continence**

No

**Incident/Accident logs**

No

**Registration for sessions**

No