

1 Big Database

family information at your fingertips

Jobcentre Plus - Bedminster

Organisation Contact Details

»

Organisation/Group Name

Jobcentre Plus - Bedminster

Telephone

0845 604 3719

Fax

0845 608 8551

Website

<http://www.jobcentreplus.gov.uk>

Email Address

contact-us@jobcentreplus.gsi.gov.uk

Contact Person

Kendal McGauley

» Address

Jobcentre Plus
17-19 Kent Street
Bedminster, Bristol
BS3 3NW

Venue

» Venue Contact Details

Venue Email Address

clair.silcocks@jobcentreplus.gsi.gov.uk

Categories

»

Categories

Learning, Skills & Work

More About The Organisation

» Organisation Details

About Us

We help people who do not have a job to find work (and help employers to fill their vacancies). We work mainly with people aged over 18, however we also work very closely with organisations such as Connexions West of England to offer help to younger people. We help people who are welfare and who are at a disadvantage in the labour market to find and keep work and providing them with information, advice and training.

» Opening Times

Are you open during term time?



Are you open during school holidays?



Opening Times

Monday 9am-5pm

Tuesday 9am-5pm

Wednesday 10am-5pm

Thursday 9am-5pm

Friday 9am-5pm

» Your Service

How do people access your service?

They can drop in

They need a referral

They make an appointment

Comments

If you want to make a new claim for benefit you can ring us on our new free phone number 0800 0 55 66 88. Calls are free from a landline. Charges may apply when calling from a mobile phone, but we will arrange to call you back.

The call will take about 40 minutes. You will be speaking to an operator who will guide you through making a new claim or renewing details of a claim which has recently closed. During the call you will be asked to provide information including:

your National Insurance number;

details of your rent or mortgage;

details of your past or present employment; and

details of other income or savings.

Please make sure that you have this information handy when you call.

The operator will tell you what will happen next with your claim. For example, they may make you an appointment to see an adviser at your nearest Jobcentre Plus office to help with your search for work. They can also tell you who to contact if you have a question about your benefit.

We can only accept calls from the person who is making the claim, unless you have made

previous arrangements with us for someone to act on your behalf.

If referral then by whom? For example, Social Worker, School, Doctor, Self-referral?

Self referral

» Waiting Lists

Do you have a waiting list?

Irrelevant

» Areas Serviced

Do you welcome people using your service from the Bristol area?



» Who can use your service

Age of Users

From 18 To 65

Who can use your service?

No

» Policies and written documents

Have Policy

Child protection policy

Equality of opportunity procedure and monitoring arrangements

Complaints procedure

Disciplinary and Grievance procedure

Quality Assurance/Management System

Health and Safety Policy/Statement

Data Protection/Confidentiality Statement

Have Written Document

Child protection policy

Equality of opportunity procedure and monitoring arrangements

Complaints procedure

Disciplinary and Grievance procedure

Quality Assurance/Management System

Health and Safety Policy/Statement

Data Protection/Confidentiality Statement

Accessibility

»

Is your organisation close to public transport?

No

Is there a car park nearby?

No

Is there accessible parking on site?

No

Is there a pedestrian route?

No

Is it smooth and with dropped kerbs?

No

Are doors 900mm or more wide, with flat thresholds?

No

Do you have external ramps?

No

Do you have a lobby / porch area?

No

Can wheelchair users clear the outer door prior to opening the inner?

No

Are there interior automatic doors?

No

Are there wide unobstructed corridors (minimum 1200mm)?

No

Do you have a lift for wheelchair users?

No

Do you have internal ramps?

No

Do you have internal steps?

No

Do you have a visual / flashing fire alarm?

No

Do you have accessible toilets?

No

Do you have an accessible changing room with a changing bed and a hoist?

No

Do you have a quiet room or a quiet area?

No

Do you have an outdoors play area?

No

Is this safe and enclosed?

No

Are the outdoor areas well lit (for evening activities)?

No

Do you have a soft play area?

No

Do you have a sensory room or area?

No

Do you have an induction loop and / or radio mikes?

No

Policies and Training

» Training

Child Protection (Safeguarding)

None

Behaviour Management

None

Administration of medicines

None

Inclusion/Equal Opportunities

None

Risk Assessment

None

Manual Handling

None

British Sign Language

None

Makaton

None

Enabling verbal and non verbal communication

None

Inclusive Play

None

Autism Awareness

None

» Policies

Child Protection (Safeguarding)

No

Behaviour Management

No

Complaints

No

Intimate Care

No

Continence

No

Incident/Accident logs

No

Registration for sessions

No